



CONNECTICUT RESOURCES RECOVERY AUTHORITY

FOR IMMEDIATE RELEASE

May 1, 2006

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Reminder: Call the Hotlines

CRRA Hotlines Cover Hartford Landfill, Trash-to-Energy Plant Odor Concerns

HARTFORD, Conn. – With warmer weather arriving, the Connecticut Resources Recovery Authority reminds Hartford residents near the North and South Meadows, as well as East Hartford residents near the Connecticut River, that CRRA is ready to respond to concerns about odors from the Hartford landfill and Mid-Connecticut Project trash-to-energy facility.

CRRA operates two toll-free hotlines to quickly respond to these concerns. These hotlines have been in operation for over six years and operate seven days a week, 24 hours a day. To report odors that may be coming from the Hartford landfill, call 1-800-480-7133. To report odors that may be coming from the Mid-Connecticut Project trash-to-energy facility, call 1-800-472-8630.

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1-800-472-8630**

All calls to these hotlines are answered immediately. A representative answering a call will ask the caller for some detailed information to help pinpoint the source of the complaint, and each complaint is checked out by specially trained investigators.

CRRA's odor control system at its South Meadows facility and landfill gas collection system have helped CRRA reduce odor complaints in Hartford, from a total of 155 verified complaints in 2000 to just one in 2005.

“We’re proud of the dramatic reduction of odor complaints we’ve achieved, but any odor is unacceptable, and we won’t rest until every odor problem is addressed and fixed,” said Thomas D. Kirk, CRRA president. “We take a zero-tolerance approach to odors.”

The Connecticut Resources Recovery Authority is a quasi-public agency whose mission is to work for – and in – the best interests of the municipalities of the state of Connecticut. CRRA’s new board of directors and new management team develop and implement environmentally sound solutions and best practices for solid waste disposal and recycling management on behalf of municipalities. CRRA also runs environmental and recycling educational programs through its Visitors Center and Trash Museum in Hartford and Children’s Garbage Museum in Stratford. For more information about CRRA and its activities, visit <http://www.crra.org>.