



CONNECTICUT RESOURCES RECOVERY AUTHORITY

FOR IMMEDIATE RELEASE

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Reminder: Call the Hotlines

CRRA Hotlines Cover Hartford Landfill, Trash-to-Energy Plant Odor Concerns

HARTFORD, Conn. – With warmer weather arriving, the Connecticut Resources Recovery Authority reminds Hartford residents in the North and South Meadows, as well as East Hartford residents near the Connecticut River, that CRRA is ready to respond to concerns about odors from the Hartford landfill and Mid-Connecticut Project trash-to-energy facility.

CRRA operates two toll-free hotlines to quickly respond to these concerns. These hotlines have been in operation for over six years and operate seven days a week, 24 hours a day. To report odors that may be coming from the Hartford landfill, call 1-800-480-7133. To report odors that may be coming from the Mid-Connecticut Project trash-to-energy facility, call 1-800-472-8630.

**To report odors that may be coming
from the Hartford landfill, call:
1-800-480-7133**

**To report odors that may be coming
from the Mid-Connecticut Project
trash-to-energy facility, call:
1-800-472-8630**

All calls to these hotlines are answered immediately. A representative answering a call will ask the caller for some detailed information to help pinpoint the source of the complaint, and each complaint is checked out by specially trained investigators.

CRRA's \$15 million odor control system at its South Meadows facility has helped CRRA reduce odor complaints there by over 95 percent, from 232 in 2000 to 11 in 2004.

"We're proud of the dramatic reduction of odor complaints we've achieved, but any odor is unacceptable, and we won't rest until every odor problem is addressed and fixed," said Thomas D. Kirk, CRRA president.

The Connecticut Resources Recovery Authority is a quasi-public agency whose mission is to work for – and in – the best interests of the municipalities of the state of Connecticut. CRRA's new board of directors and new management team develop and implement environmentally sound solutions and best practices for solid waste disposal and recycling management on behalf of municipalities. CRRA also runs environmental and recycling educational programs through its Visitors Center and Trash Museum in Hartford and Children's Garbage Museum in Stratford. For more information about CRRA and its activities, visit <http://www.crra.org>.